



Los Angeles Mission College
CalWORKs Office

Cranium Cafe Steps

Helping students on how to access
our services during the
Safer at Home period.

April 1, 2020

LAMC Home Website

lamission.edu

The screenshot shows the homepage of the Los Angeles Mission College website. At the top, there are social media icons for Instagram, Facebook, YouTube, and Twitter. A search bar with the text "Search the site..." and a "Go" button is located on the right. The college logo, "LOS ANGELES MISSION COLLEGE", is on the left. Navigation links include "Español", "Academic Calendar", and "Phone Directory". Three main action buttons are highlighted: "Apply Online", "Register For Classes" (circled in red), and "Schedule / Catalog". A red banner below these buttons reads "Updated COVID-19 (Coronavirus) Information". A dark blue navigation bar contains links for "WHY LAMC", "STUDENTS", "MISSION ONLINE", "ITV", "FACULTY & STAFF", "COMMUNITY", and "DIRECTORY". Below this, there are links for "STUDENT EMAIL HELP" and "IMMIGRATION GUIDELINES". A dark grey section titled "IT SUPPORT" provides contact information for students and faculty. The bottom section features a large blue banner with the text "STUDENT SERVICES ONLINE" and an illustration of a student sitting on a stack of books, with another student pointing to a board listing services like "CONSELING", "FINANCIAL AID", "DSPS", and "EOPS/CARE".

Search the site... Go

Los Angeles Mission College

Español Academic Calendar Phone Directory

Apply Online Register For Classes Schedule / Catalog

Updated COVID-19 (Coronavirus) Information

WHY LAMC STUDENTS MISSION ONLINE ITV FACULTY & STAFF COMMUNITY DIRECTORY

STUDENT EMAIL HELP IMMIGRATION GUIDELINES

IT SUPPORT
Student : Mon-Fri - 8am-6pm | Email: studenthelp@laccd.edu | Phone: (844) 695-2223
Faculty & Staff : [Click Here for Faculty & Staff Support](#)

STUDENT SERVICES ONLINE
Connect with Admissions, Counseling, Financial Aid and more! [Learn more.](#)

STUDENT SERVICES
CONSELING
FINANCIAL AID
DSPS
EOPS/CARE

How to Access SIS Portal



Technical Support

Students can call the toll free number at (844)695-2223 from 8 a.m. to 7 p.m., Monday through Friday.

Student Information System



[Register for Classes](#)

To register for classes, log in to the Student Information System. Click the register button to begin.

Note: If you require assistance with the registration process, please click on the "Help" link below.

[SIS HELP](#)

Signing into SIS Portal

Student ID Number and Password

CITY
—
EAST
—
HARBOR
—
MISSION
—
PIERCE
—
SOUTHWEST
—
TRADE-TECH
—
VALLEY
—
WEST



Free Online Tutoring!

Available now, live 24/7 online tutoring in various subjects.

To meet with an online tutor, click on the "Online Tutoring" tile and select the subject from the menu.

Sign in with your organizational account

Sign in

1st time signing in? [Click here.](#)

Forget your password? [Click here.](#)

New Microsoft forget your password? [Click here.](#)

How to Reach us on ConexED/Cranium Cafe

The screenshot displays the 'Student Homepage' dashboard for the Los Angeles Community College District. The dashboard is organized into a grid of tiles. The 'Online Counseling & Live Chat' tile is highlighted with a red circle.

Tile Title	Icon	Text
Profile	Person with pencil	Text
Academic Records	Los Angeles Mission College logo	
Manage Classes	Calendar with graduation cap	
Canvas	Clipboard with checkmark	
Online Tutoring	Document with pencil	
Student Account	Building with coins	Amount Due \$0.00 USD
To-Do's List & Holds	Warning triangle	Text To Do's
Financial Aid & Scholarships	Graduation cap with money	
Student Status	Clipboard with person	
Mail - Outlook	Outlook icon	
Key Links & Help	Document with pie chart	
Online Counseling & Live Chat	Headset icon	
Academic Advisement	Pie chart	Complete 96%

Accessing ConexED/Cranium Cafe

The screenshot displays a web application interface with a dark blue header. On the left, a sidebar contains two menu items: 'Online Counseling Links' and 'Online Counseling at LAMC'. A red circle highlights the 'Online Counseling at LAMC' item. The main content area is titled 'Counseling Links' and contains the following text:

Online Counseling Links

Once on the ConexED page,
Students and Faculty, please use "Login with Canvas" button
Staff, please use the "Guest Registration" button

At the bottom of the sidebar, there is a blue button with two white vertical bars (||).

Select the *Canvas* logo

ConexED

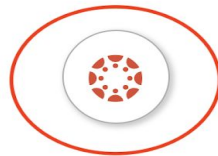
[Not your school's page? Click here.](#)



LOS ANGELES
MISSION COLLEGE

Choose a login button below to access ConexED

Login



Agree to Terms to use ConexED

Informed Consent Statement

To all current and prospective [Campus] students, you must carefully read the entire "Terms & Conditions" and "Privacy Protection" statements below BEFORE using the Los Angeles Community College District (LACCD) appointment scheduling and online services at Los Angeles Mission College.

Please click the agree button below in order to move forward with requesting in-person and online services.

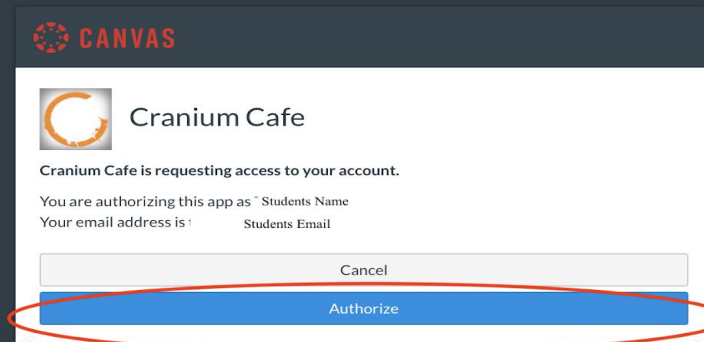
TERMS & CONDITIONS:

- I agree to represent myself authentically in all aspects when participating in an in-person or online counseling session and/or student services or webinar.
- I authorize the counselor and/or support staff to provide me with information related to my academic records online through the use of educational websites and other resources.
- I grant permission for Los Angeles Mission College online counselors and/or support staff to record my live online meeting sessions and/or webinar for the sole purpose of assisting me in my educational pursuits.
- I hereby grant permission for Los Angeles Mission College online counselors and/or support staff to discuss information related to my academic records during a live online meeting session and/or webinar, which I understand to be encrypted and secure.

Disagree

Agree

Authorize Access



Search for the CalWORKs Counter

The screenshot shows the ConexED Student Support Directory interface for Los Angeles Mission College. The top navigation bar includes the ConexED logo, a menu icon, the Los Angeles Mission College logo, and a "Quick Directory Search" bar. The search bar contains the placeholder text "Enter user's name, title or email ..." and is circled in red. Below the search bar, there are two buttons: "Show by Department (current view)" and "Show by Name". The main content area displays "Los Angeles Mission College Student Success" with three profile cards. Each card shows a profile picture, an "Online" status, and a "Knock on Door" button. The cards list "Student Success" and "Student Success Center Window One", "Student Success Center Window Two", and "Student Success Center Window 3", all with the same hours: "Monday - Thursday 8am - 4pm and Friday 8am - 12pm". Each card also includes a phone number "+18183647700" and an email address "ssc@lamission.edu". At the bottom of each card, there are two buttons: "SEND OFFLINE MESSAGE" and "SCHEDULE MEETING". The left sidebar contains navigation options: "STUDENT SUPPORT DIRECTORY", "Cranium Cafe", "Classrooms", "ARCHIVES", "CUSTOMIZE CARD", "CALENDAR & SCHEDULER SETTINGS", "ACCOUNT SETTINGS", and "HELP CENTER". The bottom of the page shows a browser address bar with the URL "https://lamission.craniumcafe.com/profile-settings/calendar-integration-tab".

Online Communication

Live chat & Video chat available

ConexED

LOS ANGELES MISSION COLLEGE

Quick Directory Search

Student Name
STUDENT
(request role upgrade)

Online

STUDENT SUPPORT DIRECTORY

Cranium Cafe

Classrooms

ARCHIVES

CUSTOMIZE CARD

CALENDAR & SCHEDULER SETTINGS

ACCOUNT SETTINGS

HELP CENTER

Student Support Directory

Show by Department (current view)

Show by Name

Search by name or department

calworks

Los Angeles Mission College

CalWORKs Front Desk

Online

Knock on Door

CalWORKs Counter

How can we help you?

M-F 8am-4:30pm

SEND OFFLINE MESSAGE

SCHEDULE MEETING

CalWORKs

<https://lamission.craniumcafe.com/profile-settings/calendar-integration-tab>

Offline Communication

The screenshot displays the ConexED Student Support Directory for Los Angeles Mission College. The interface includes a search bar with the text "calworks" and a "Quick Directory Search" button. Below the search bar, there are two buttons: "Show by Department (current view)" and "Show by Name". The main content area features a card for "CalWORKs Counter" with the text "How can we help you? M-F 8am-4:30pm". A "Knock on Door" button is visible on the card. At the bottom of the card, there are two buttons: "SEND OFFLINE MESSAGE" (circled in red) and "SCHEDULE MEETING". The left sidebar contains navigation options such as "STUDENT SUPPORT DIRECTORY", "Cranium Cafe", "Classrooms", "ARCHIVES", "CUSTOMIZE CARD", "CALENDAR & SCHEDULER SETTINGS", "ACCOUNT SETTINGS", and "HELP CENTER". The bottom of the page shows a URL: <https://lamission.craniumcafe.com/profile-settings/calendar-integration-tab>.

CalWORKs Staff Members ConexED/Cranium Cafe Accounts

The screenshot displays the CalWORKs staff directory on the ConexED platform. The interface includes a top navigation bar with the ConexED logo, the Los Angeles Mission College logo, and a search bar labeled "Quick Directory Search". A left sidebar contains navigation options: "STUDENT SUPPORT DIRECTORY", "Cranium Cafe", "Classrooms", "ARCHIVES", "CUSTOMIZE CARD", "CALENDAR & SCHEDULER SETTINGS", "ACCOUNT SETTINGS", and "HELP CENTER". The main content area, titled "CalWorks", shows a grid of staff profiles. Each profile includes a profile picture, a status indicator (e.g., "Away", "Offline", "Online"), a name, title, contact information, and a "Knock on Door" button. Below each profile are buttons for "SEND OFFLINE MESSAGE" and "SCHEDULE MEETING".

Name	Title	Status	Contact Info
Angela Aghajanian	CalWORKs Director	Away in a meeting	AGHAJAA@faculty.laccd.edu
Sally Ibarra	Cal WORKs Academic Counselor	Offline	818-364-7760; ibarrasa@lamission.edu
Marianna Sirunian	CalWORKs Case Manager	Away I am away	+18188333511; sirunim@laccd.edu
Vanessa Hernandez	CGCA & Trainer/Presenter	Offline	Office Hours M/W/F 8:00am-3:30pm; hernanvc@laccd.edu
Teresa Torres	Program Assistant	Offline	https://lamission.craniumcafe.com/teresatorres; torrestj@laccd.edu
Lusine Khachatryan		Online	
Joanna Meza	Program Assistant	Offline	meza2@laccd.edu
Nezabeth Diaz		Offline	

<https://lamission.craniumcafe.com/profile>