

EOPS/CARE and CalWORKs Advisory Meeting

Tuesday, 8/2/2022

10:00—11:30 PM

Zoom: <https://lacc.zoom.us/j/93347406565>

Members Present:

Kaman Ng, EOPS Assistant Director/Counselor
Dawn Reid, Dean of Student Services
Blanca Rodriguez, CARE Coordinator
Tracye Jones, NextUp Coordinator
Katlin Morales, CalWORKs Counselor

Marcela Hernandez, Interim Transfer Center Director
Amarylles Hall, SPS Director
Esther Villanueva, FA Supervisor
Jacob Haik, Deputy Chief of Staff, 15th District



Meeting called to order at 10:05 AM

1. Introduction and Welcome
 - a. K.Ng welcomed the committee and everyone introduced themselves.
 - b. K.Ng shared that members Sara Rubio, Ramon Muniz, Ivette Bustamante will not be able to join today's meeting, but sends their updates which will be shared during Community Partner Updates.
 - c. Deatrice Shernell later notified us that she was also out ill.
2. Review of agenda and minutes
 - a. Agenda for this meeting and minutes from the February 2022 meeting was shared on the chat for all to access
 - b. No changes to minutes or agenda
3. EOPS/CARE/CAFYES/CalWORKs Updates, Report, and Goals
 - a. K.Morales gave CalWORKs updates. The report included CalWORKs enrollment, workshops hosted by CalWORKs counselors, list of support including cash grants and continual support for parents. The program had 16 graduates in 21-22. Enrollment and outreach continue to be a priority.
 - a. J.Haik suggested connecting with community groups such as the YWCA, Rainbow Services, and Tobermen House to outreach. These groups provide services to parents/families. Non-profit groups can be a good start to bringing in more students. He is also willing to help connect CARE and CalWORKs with government officials who are in the LAHC service area.
 - b. K.Ng shared highlights of EOPS for 2021-2022 via an infographic that was created. Report included enrollment count, retention and success rate, workshop and special event data, and break down of mode of service delivery. EOPS is currently providing 100% online and in-person services. Trend of 21-22 showed low enrollment both with EOPS and LAHC. Enrollment continue to be of concern. K.Ng posed the question of how can we do more? What can we do differently to increase enrollment and success?
 - a. M.Hernandez shared that EOPS is doing a lot and our campus are continuing to see similar trends.
 - b. T.Jones shared that all of our programs are reinventing ourselves and discovering how we service students in this new environment. We need to discover new ways to provide resources.
 - c. T.Jones shared updates on CAFYES/NextUp. NextUp have high touches with their student populations. The program works closely with UMOJA to leverage student support. Current project is to ask UMOJA Coordinator to train EOPS tutor in Math 227 tutoring since UMOJA has a Math 227 cohort. The program is also partnering with a program called LIFE and Together We Rise to get more student referral. Bria Roberts, a long time NextUp counselor, is leaving LAHC for a full-time position at Compton College. This will be a big lost to the program, but we will be bringing in someone with personal foster youth experience to relate and guide students.
 - d. B.Rodriguez shared CARE report via a newsletter which included CARE enrollment and workshop data, CARE/CalWORKs Toy Drive, and events that happened Spring 22. We started offering in-person events such as coffee chats with CARE students and conferences/workshops in the spring. B.Rodriguez mentioned the tremendous help of having Diana Martinez (EOPS/CARE Counselor) on the CARE team. She also shared concern for low enrollment and retention for CARE students. The pandemic continues

to hit hard on our parent-students. The academic success of CARE students has dipped to 47% during this time from a normal 80-90% success rate pre-pandemic. B.Rodriguez shared that recruitment for CARE students will be a top priority.

4. Learning, Services, and Recruitment: Goals and Recommendation

a. Program Enrollment Goal

- a. EOPS: 600 (15% increase from previous year)
- b. CARE: 40
- c. NextUp: 50

b. Recommendation

- a. More resources on mental health support. B.Rodriguez shared a student example of the types of mental challenges that they faced.

5. Campus and Community Partner Updates

a. K.Ng share updates from Sara Rubio, Ramon Muniz, and Ivette Bustamante

1. Sara Rubio: Counseling

- General Counseling will be open Saturday, August 27th 9am-1pm
- Connecting with students via:
 - cold calls
 - social media: LAHC General Counseling
 - Post upcoming services, events, Counseling courses with open seats, and promote/support all programs and their events
*EOPS, CARE, CalWORKs
 - Counseling Newsletter to continue for fall semester
 - Adjunct Counselor Training, Tuesday August 16th 9am-2pm, location TBD breakfast and lunch provided
- Counseling Curriculum
 - Summer Bridge: successfully enrolled 17 sections, 500+ students
 - proactively working on fall enrollment
 - Winter Counseling galleys development, first draft to be provided by August 3rd and will be working with Retention Program to offer Counseling courses as intervention and support for students who are struggling academically, will be open to all students.

2. R.Muniz: CSUN

- shared that he will be retiring in December. He also offered to provide a future EOPS scholarship to one student. K.Ng will inquire the LAHC Foundation to see what that process would be like.

3. Ivette Bustamante: UCLA

- UCLA articulation information for 22-23 is already up on assist.org. This is great as traditionally this information would not be open until mid-October.

- b. J.Haik will follow up with email communication with non-profit connections to CARE and CalWORKs. He will continue to work with our LAHC Foundation.
- c. M.Hernandez: Transfer Con theme is Transfer Things (like Stranger Things). It would focus on all things transfer. Working with university reps to attend. It will be Aug. 23. CCCP is going strong and ask that we please refer any students who may be interested in attending a UC.
- d. E.Villanueva: Financial aid is closing out 21-22 and reviewing and packaging 22-23. Working on FWS process. She asked that we email her if we have a specific student we would like to work as a student worker and she can try to pair them with our office.
- e. A.Hall: SPS is having orientation twice a month (Wed and Sat). Outreaching to students to assist with their enrollment. Planning their open house and staff retreat.

Other items

- 6. D.Reid closed out the meeting by thanking the committee for their support. We appreciate their time and support throughout the year as individuals and as a group.

Meeting adjourned at 11:30PM

