

**EOPS/CARE Advisory Meeting**

Monday 01/27/2025

10:30-12:00PM

<https://laccd.zoom.us/j/87588706682>

*Members Present:*

Kaman Ng, EOPS Assistant Director/Counselor

Dr. Dawn Reid, Dean of Student Services

Blanca Rodriguez, CARE Coordinator

Dr. Jassiel Dominguez, DSPS Counselor

Deatrice Shernell, LBCC EOPS Coordinator

Sara Rubio, Counseling Chair

Marcela Hernandez, Interim Transfer Center Director

Esther Villanueva, FA Supervisor

Tim Mariner, EOPS Staff

Meeting called to order at 10:35 AM

1. Introduction and Welcome
  - a. K.Ng welcomed the committee
  - b. K.Ng shared the names of committee members who were not able to join the meeting and/or will be joining us late due to other meeting conflict.
2. Review of agenda and minutes
  - a. Reviewed agenda for this meeting and minutes from the August 2024
  - b. D. Shernell added VAR to the agenda.
3. EOPS/CARE Updates, Report, and Goals
  - a. K.Ng shared highlights of EOPS Fall 2024. The CCCCO Datamart did not have Fall 24 academic data and shared a note from CCCCO that the data collected on Datamart may not be accurate. K.Ng will connect with CCCCO IT to get clarification. A report was presented to the committee that included enrollment count, workshops and special event data, and EOPS student survey results. The unduplicated EOPS enrollment from Summer/Fall 2024 is 556. Spring 25 goals and events were discussed based on the challenges we see. EOPS is looking to serve 650 students in 24-25.
  - b. B.Rodriguez shared CARE report which included Fall 24 CARE activities and enrollment. CARE continued offering to conduct intrusive counseling to support students' academic progress. She also shared details on CARE conferences/workshops from Fall. CARE will need to focus on recruitment in the spring working closely with IE, CDC, and the Child Development academic department. Toy drive was a success in December.
  - c. D.Reid shared updates regarding NextUp staffing. We are looking to hire a LAHC full time Coordinator/Counselor and we hope to have more consistency with the team and program. D.Reid shared the great work that the current team is doing with our NextUp students. A brief report was shared from NextUp Counselor, Mariana Rosales, who could not be at the meeting today: "NextUp is focusing on recruitment and retaining the students we currently have. We are currently at 35 students for the academic year. We've noticed an influx of returning students this winter so hopefully we can bring some returning students back for the Spring. We are trying to get creative with recruitment strategies and seeing how we can recruit students off campus, as well as on campus. With a lot of staff changes in the past year, our goal is to hopefully have some consistency within the next year to continue retaining the students that we already have."
  - d. The group had a brief discussion on support EOPS probation students. J.Dominguez suggested having EOPS students enroll in Counseling courses to gain more college survival skills. D.Shernell shared that LBCC have newly EOPS enrolled students take Counseling classes during their 1<sup>st</sup>/2<sup>nd</sup> semester and it has helped student do well academically. Course modality is in-person.

#### 4. Service Recommendations: Financial Aid

- a. K.Ng shared that the CCCCCO has announced changes with continuing EOPS students regarding financial aid.
  - a. EOPS students (continue or new) must have financial unmet needs to receive any EOPS financial resources such as book/supply vouchers, meal tickets, or parking permit. This has caused delayed early Fall 2024. We hope Spring will be smoother now that Tim has the correct access to review unmet needs.
  - b. EOPS must also check EOPS BOG eligibility each semester for students to remain eligible for the program. This means that EOPS students must apply for financial aid each semester. Student who are no longer eligible will be exited from the program.
  - c. Group had a discussion on how to be effective in ensuring that EOPS students apply for financial aid each year. EOPS will be hosting a financial aid application workshop with the support from financial aid staff.

#### 5. Service Recommendations: Mutual Responsibility Contract

- a. Mutual Responsibility Contract must be updated to include students' financial aid expectations.
  - a. K.Ng shared LAPC MRC to get ideas on how we can update the LAHC MRC. A few bullet points were pulled from the LAPC to add to LAHC MRC. A draft of updated MRC will be sent to committee for review.

#### 6. Service Recommendations: VAR

- a. D.Shernell asked how LAHC will report EOPS services on VAR or if there has been talks about what type of data will be collected. K.Ng shared that Region 7 has discussed reporting the same services. LACCD has also worked with District IT to figure out which platform will be used to collect data so that they can update the system. D.Reid let the group know that there is an upcoming VAR training in Irvine.

#### 7. Campus and Community Partner Updates

- a. D.Shernell shared that LBCC will bring back an off-campus yearend celebration this year. They also have a space to host a lot of textbooks for EOPS students (lending library). Finally, she will bring back ideas on the financial aid campaign to LBCC to help support their students in applying for financial aid.
- b. M.Hernandez would like to do more collaboration to improve support for the EOP transfer application. The essay questions on the EOP can feel overwhelming for our students and therefore, hosting some workshops to show students what to expect may be helpful. EOPS will also collaborate with Transfer Center to host more field trips.
- c. Jesus Flores, CSUN EOP Rep, could not be here today, but sent updates to K.Ng to share with the group. K.Ng read report to the committee. (Please request report from K.Ng if you would like to see it).

#### 8. Other items

- a. K.Ng thanked each committee member for their support and attending this meeting.

Meeting adjourned at 12:00PM